

Analysis of Komodo Airport Development Potential in Supporting the Tourism Sector in Labuan Bajo

Andi Nurhayati¹ Fryda Fatmayati²

Air Transportation Management Study Program, Sekolah Tinggi Teknologi Kedirgantaraan
Yogyakarta, Bantul Regency, Province of Daerah Istimewa Yogyakarta, Indonesia^{1,2}
Email: andinurhayati@gmail.com¹

Abstract

Transportation has a very important role in economic development, because transportation services facilitate the distribution of circulation and traffic of goods and services. The performance of the national economic network cannot run without the support of transportation. As one of Indonesia's leading tourism potentials, Labuan Bajo needs infrastructure support such as an airport. To facilitate the accessibility of tourists, especially foreign tourists, the provision of an international airport can be considered. This study uses qualitative research methods, the subject of this research is Komodo Airport. Collecting data using interviews, observation, and documentation. After obtaining the data, the researcher performs data processing through the stages of data reduction, data presentation, and drawing conclusions. Based on the research results obtained by researchers, at Komodo Labuan Bajo Airport, the role of Komodo Airport in supporting the Labuan Bajo tourism sector is to provide services, and provide tourism support facilities by optimizing the information section, and the airport security section. The strategy for Komodo airport in contributing to tourism in Labuan Bajo is by promoting tourism objects in Labuan Bajo, cooperating with travel agents, adding flight schedules (Extra Flights). The obstacles faced by the airport in carrying out the airport's role in supporting the tourism sector are the lack of contribution from the Labuan Bajo regional government in supporting airport activities, the lack of a budget to support facilities and infrastructure.

Keywords: Development, Airport, Tourism.



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INTRODUCTION

Transportation has a very important role in economic development, because transportation services facilitate the distribution of circulation and traffic of goods and services. The performance of the national economic network cannot run without transportation support (Tangkilisan, 2015). Transportation progress occurs with the use of various types and sizes of land, sea and air transportation facilities. When viewed from the perspective of speed, it can be seen that there is a tendency to use transportation facilities with higher speeds (faster speed) and from the load capacity, transportation facilities that are larger in size (bigger capacity) have been used. The entire progress of the means of transportation is the result of advances in science and technology. Air transportation as one of the youngest transportation sub-sectors has shown very rapid development (Adisasmita, 2012).

The airport has a role as a node in the air transportation network which is described as the location point of the airport which becomes the confluence of several flight networks and routes according to the airport hierarchy. The gate of economic activity in an effort to distribute development, growth, economic stability and alignment, national development and regional development which is described as the location and area around the airport which is the entry and exit point for economic activity. Place of activity of switching modes of transportation, in the form of interconnections between modes at transportation nodes in order to meet the

demands for an integrated and continuous increase in service quality which is described as a place for changing modes of air transportation to other modes of transportation or vice versa.

As one of Indonesia's leading tourism potentials, Labuan Bajo needs infrastructure support such as an airport. To facilitate the accessibility of tourists, especially foreign tourists, the provision of an international airport can be considered. Therefore, this study aims to analyze and evaluate the provision of airport infrastructure in supporting the growth and development of tourism in Labuan Bajo. This study reviews the readiness to upgrade the status of Komodo Airport from a Domestic Airport to an International Airport. Evaluation of the increase in airport status aims as an effort to increase foreign exchange and economic growth in the Labuan Bajo region. Overseas flights are determined by taking into account the demand for air transportation services, the fulfillment of the technical requirements for flight operations, airport facilities that are in accordance with the provisions of aviation safety and security, all areas that have airports are served.

The city of Labuan Bajo has several advantages in terms of function, activity and position of the city. Labuan Bajo is the center for administrative affairs followed by trade and service activities. The existence of city functions and activities continues to survive and develop due to the strategic location (site). This power has also made Labuan Bajo City placed as a gateway for goods and people to and from the mainland of Flores, the gateway for tourists from/to the Komodo National Park (TNK) and other mainland Flores. In the urban concept, the characteristics of the city of Labuan Bajo tend to be a catchment area. The area that becomes the meeting point/gathering point for tourists, before or after a tour. The catchment area takes advantage of the transition time before and after the trip by providing various tourist attractions in the form of places for activities in the city or to fill spare time. The city of Labuan Bajo has provided urban facilities in the last decade to encourage urban development and support tourism activities. Various facilities are provided, including cultural centers, meeting halls, cafes and bars for recreation and relaxation facilities. Through the provision of facilities, Labuan Bajo tries to give reasons for tourists to come and linger in the city (Law, 2002).

Komodo Airport is the main gate for tourists who want to explore Labuan Bajo. Tourists who wish to visit the Komodo National Park are also facilitated by access to modes of transportation such as tour boats and speed boats at the Komodo port which are ready to take tourists at any time. In addition, access to information is also easy to obtain, given the sophistication of today's technology. Tourists can access various information regarding tour packages to Padar Island that have been prepared by travel agents in Labuan Bajo through the official websites of each company. The aims of this research are as follows: To find out the role of Komodo Airport in supporting the tourism sector in Labuan Bajo. To find out the strategy of Komodo Airport in contributing to the tourism sector in Labuan Bajo and to find out what are the obstacles faced in developing tourism supporting facilities and infrastructure at Komodo Airport

Theoretical Basis Development

Development is an effort to improve the technical, theoretical, conceptual and moral skills of employees in accordance with the needs of the job/position through education. In this connection, Sikula defines development as follows: "Development refers to staff and personnel issues is a long-term educational process using systematic and organized procedures where managers learn conceptual and theoretical knowledge for general purposes". Research and development is the research model used to address this gap (Indra Adi Budiman, 2016). From the opinions of the experts above, it can be concluded that development is an effort that is

carried out in a directed and planned manner to make and improve, so that it becomes a product that is increasingly useful and useful to improve quality as an effort to create better quality.

Airport

Airport is an area on land and/or waters with certain boundaries that is used as a place for aircraft to land and take off, take off passengers, load and unload goods, and place for intra and intermodal transportation, which is equipped with aviation safety and security facilities. , as well as basic facilities and other supporting facilities. According to Annex 14 of the (International Civil Aviation Organization), an airport is a defined area on land or water (including buildings, installations and equipment) designated either in whole or in part for the arrival, departure and movement of aircraft. While the definition of an airport according to it is an airfield, including all buildings and equipment which are the minimum equipment to ensure the availability of facilities for air transportation for the community.

Labuan Bajo Area

Labuan Bajo is a village and sub-district located in the Komodo sub-district, West Manggarai Regency, East Nusa Tenggara province, Indonesia. More precisely the westernmost tip of the island of Flores. Labuan Bajo has an area of 13.79 km² with a population of 6,793 people. Labuan Bajo has a marine tourism area which is their main strength in the field of tourist attractions. The Labuan Bajo area includes Ujung Village, Middle Village, Air Village, Lamtoro, Wae Kelambu, Wae Medu, Cowang Dereng, Wae Kesambi, Wae Bo, Lancang, Sernaru, Wae Mata, Pasar Baru, Pede and Gorontalo. The Labuan Bajo area also includes a number of islands including Komodo Island, Rinca Island, Papagarang Island, Messah Island, Seraya Island, and Boleng Island. As a city center that has worked on tourism as a leading sector, in Labuan Bajo there are also many tourist accommodations and tourism service businesses with local and non-local ownership. This situation has an impact on the socio-economic conditions of the people of Labuan Bajo. Most of the Labuan Bajo labor force work in the tourism sector, followed by government agencies, the fisheries sector, and agriculture. Demographically, most of the residents of West Manggarai are Catholic with a percentage of 78.16%, Protestant Christians 0.77%, Muslims 20.98%, and the rest Hindus 0.08% and Buddhists 0.01% (BPS Manggarai Barat 2019).

Labuan Bajo Tourism Destinations

Labuan Bajo is included in the nomination of five favorite places for domestic and foreign tourists, these results were issued based on government research. From the many surges in demand for tourists wanting to visit Labuan Bajo, the government quickly realized an airport equipped with flight support facilities. Labuan Bajo is increasingly becoming a prima donna for domestic and foreign tourists. The tourists who enter Labuan Bajo through Komodo Airport because access is very easy to reach.

The Influence of Tourism on the Lives of the Labuan Bajo Community

1. Economic Influence. (Marselinus Nirwan Luru, 2017) defines that the natural beauty of Labuan Bajo brings glory to the surrounding community, this research has been carried out in research with the conclusion that progress in the development of transportation facilities and development facilities from the government is able to create a level of attractiveness from investors in various countries. With the support from the investor funds, it will be used to manage existing natural tourism so that it can increase economic value in the region.

2. Social Influence. Socially, people's lives have also changed, people are getting to know foreign languages, following a healthy life such as eating vegetables full of vitamins, avoiding alcoholic beverages that can be intoxicating, people are starting to be interested in business.

Relevant Research

Table 1. Relevant Research

No	Name	Year	Title	Research Result
1.	Adnan Masri Ramadhan	2021	The Impact of Rembele Airport on Visits Tourists to Central Aceh District	Before and after the opening of Rembele Airport, there were various changes in the number of tourists visiting Central Aceh District. At the confidence level = 0.05 this comparison is significant because the number of tourist visits increased after the opening of Rembele Airport. Therefore the Rembele airport greatly affects the number of tourist visits to the Central Aceh Region, and it is estimated that it will continue to be filled from now on if office and system administration causes tourist destinations to include different offices at tourist destinations, task inconvenience, administration and others . could be implemented better.
2.	Adenisa Aulia Rahma	2020	Potential of Natural Resources in Developing the Tourism Sector in Indonesia	The field of tourism has a lot of cultural potential and local wisdom, maybe it will even become a trend in the future. Therefore, as a tourist object that is more aesthetic (plague) and ethical (adiluhung), it is necessary to initiate a pattern of tourism development based on culture and local wisdom. Therefore, qualified personnel are needed who are able to preserve and manage tourist attractions properly. Likewise, the growth of the tourism industry in a location needs to guarantee a sense of security for newcomers because the creativity, tastes and initiatives of the local population are attractive and exotic tourist attractions.
3.	Milawaty Waris, Masruq	2022	Development Potential of H. Aroepala Airport in an effort to support Tourism in South Sulawesi Province	From the results of the discussion analysis, it can be concluded that the x and y variables in this study have a significant effect on the possibility of airport development to support tourism in Selayar Regency. Planning for the development of H. Aroepal Airport requires a unique strategy, such as the need for airport facility development, airport service capacity expansion, and optimally anticipated integration of transportation modes. Given that the Takabonerate National Tourism Strategic Area will be transformed into a Special Economic Zone in Selayar Regency.

RESEARCH METHODS

Research Design

According to Sugiyono (2016) the subjective examination strategy is an exploratory technique in the view of postpositivism, used to explore on ordinary item conditions, (not tests) where the specialist is the key instrument, the method of gathering information is complete. with triangulation (combined), the investigation of information is inductive/subjective, and the consequences of subjective exploration underscore the importance of speculation. Moleong (2017) defines qualitative research as "research that intends to understand phenomena about what is experienced by research subjects such as behavior, perceptions, motivations, actions and others in a holistic manner and through descriptions in the form of words and language, in a context . ." This definition is based on the natural Moleong definition by using a number of natural strategies. According to Hendryadi et al. (2019), qualitative research is a naturalistic

inquiry method that aims to understand natural social phenomena in depth. From the understanding above, the authors assume that examination is subjective is a strategy that describes a feature through depiction as sentences and language using normal techniques. The purpose of this qualitative study is to find out how Komodo Airport helps the Labuan Bajo tourism industry.

Data Collection Technique

1. Interview. According to Sugiyono (2016) is a method as a source of evidence from research obtained from the original source. At this stage an interview process was carried out with the Head of Operations Engineering, Security and Emergency Services, Head of Services and Cooperation Section, and Financial Managers and BMN Komodo to obtain information and data directly from related parties according to predetermined needs and ensure that the data fit as expected.
2. Observation. According to Morissan (2017) Observation or observation is a daily human activity by using the five senses as the main tool. In other words, observation is a person's ability to use his observations through the work of the five senses. At this stage the author will make observations or direct observations of the activities that occur at Komodo airport, especially in the context of tourism, for example aircraft movements, the number of tourists entering through the airport, information services in serving tourists.
3. Documentation. According to Sugiyono (2016) documentation is a method used to obtain data and information in the form of books, archives, documents, written numbers and pictures in the form of reports and information that can support research. At this stage, data collection techniques were carried out that were not directly addressed to the research subject in order to obtain information related to the research object. In this case the researcher traced the historical data of the research object and saw how far the ongoing process had been well documented.

Time and Place of Research

The time for conducting this data collection research was carried out in February 2023 at Komodo Airport, Labuan Bajo.

DISCUSSION RESEARCH RESULTS

Komodo Airport is an air transportation infrastructure in Labuan Bajo, West Manggarai Regency, East Nusa Tenggara Province. In accordance with its function, Komodo Airport has a role as a node in the air transportation network in accordance with its hierarchy, a gateway to the economy, a place for shifting modes of transportation, driving and supporting industrial and/or trade activities, handling disasters and as an infrastructure to strengthen the insight of the archipelago and state sovereignty (hubud). dephub.go.id accessed on 5 October 2019). The availability, quality and alertness of air transportation services, especially airports, contribute to economic activities including tourism activities which have an impact on the growth of the number of tourists. In addition to having a role in accordance with its function, Komodo Airport also has the potential for foreign (international) passengers who carry out tourism activities because Labuan Bajo has been designated as a national tourism strategy area (Journal of the Transportation Development and Research Agency 2015).

The Role of Komodo Airport in Supporting the Tourism Sector Service

Tourism support services provided by airports In the Law of the Republic of Indonesia Number 1 of 2009, air transportation support business activities are regulated in Chapter XI

Article 232 to Article 239. According to Article 232 of the Law of the Republic of Indonesia Number 1 of 2009, for supporting airport business activities can be carried out airport supporting business activities. 14 Airport operation activities can be in the form of airport services including: aircraft, passenger, goods and postal services which are used for the provision or development of facilities for landing, take-off, maneuvering, parking and aircraft storage services, terminal facilities for passenger, cargo and postal transportation services, electronic facilities, electricity, water, and installation of waste disposal and land for buildings, fields and industries as well as buildings or structures related to the smooth running of air transportation.

Based on the results of observations and interviews with the Head of Operations Engineering, Security and Emergency Services Mr. Hiralius Kodas, S.ST regarding the role of the Komodo airport in supporting the tourism sector, he said that: "The role of the Komodo Airport is very important for the tourism sector which is where this as a support is accessed by all tourists through the Komodo airport, of course this we as officers really serve the community and service users who use the airport so that passengers feel comfortable when officers serve passengers optimally ". Based on the results of observations and interviews with the Head of Service and Cooperation Section Mr. Syarifuddin, S.Sos regarding the role of Komodo airport in supporting the tourism sector, he said that: "As for the role of the airport itself I think the airport provides a role in the form of services, because I think the role of the airport is in providing services it is very important so that passengers at the airport can feel comfortable and safe for the services we provide deck ".

Airport-related services include activities: related services to support aircraft operation service activities at airports. Airports consisting of the provision of aircraft hangars, aircraft workshops, warehousing, aircraft catering, aircraft ground handling technical services, passenger and baggage services, as well as cargo and postal handling. Related services to support passenger and goods service activities, which consist of providing lodging or hotels and hotel transit. Provision of shops and restaurants, motor vehicle storage, health services, banking and/or money exchange, and land transportation. Services related to providing added value to airport operations consist of providing recreation centers and advertising. Airport services including aircraft, passenger, goods and postal services can be provided by airport business entities. In this case, from all the aspects described in the Law of the Republic of Indonesia Number 1 of 2009, in general, Komodo Airport has complied with most of the matters related to the law regarding airport services. In terms of tourism, Komodo Airport is optimizing tourism-related services, the optimized aspects include:

1. Optimization of the Information Section (Tourist Information Center). This is very necessary related to the importance of the information section to support the tourism sector. In the tourist information section, you can get information about tourism objects, travel/agents, hotels (inns) and typical culinary delights of Labuan Bajo. However, at this airport the information center or information section is still not needed by tourists, judging by the infrequency of tourists who come and ask for information about tourism, and the majority of tourists directly contact the travel agent before tourists vacation in Labuan Bajo. The Tourist Information Center currently has to be optimized and updated by this airport, because this is one of the supporters of tourism. The room is still very minimal and the infrastructure available in it is still incomplete. The things that are of concern and that must be optimized by the airport management are that the Tourist Information Center must be provided with facilities related to tourism, such as booklets on tourist attractions and tourist maps of Labuan Bajo. The Tourist Information Center must also be equipped with other

supporting facilities such as adequate room in terms of facilities to make it easier for tourists to receive information such as chairs and tables that can provide tourists with comfort. The Tourist Information Center must also carry out promotions regarding this information section to tourists that at Komodo Airport there is an information section that can provide accurate information about tourism in Labuan Bajo and can help with problems faced by tourists related to tourism in Labuan Bajo. The information section is currently in the process of improving the human resources or employees in charge of that section, why is that because of the need for good quality information provision, in terms of communication and promotion of the information section, so that this information section or space can play its proper role.

2. Optimization of airport security. Optimizing airport security aspects is very necessary because with this optimization tourists will be able to feel safe and comfortable while in the airport environment. Especially tourists who are visiting Labuan Bajo for the first time. In this case the optimization of the security aspect carried out by this airport is regarding Avsec (Aviation Security) facilities and services, where Avsec will provide security for both baggage and passengers in the terminal and on the plane. The detector devices used for class II airports are very sufficient and according to standards with moderate passenger intensity. The service from Avsec is very good and friendly.

Tourism Support Facilities Provided by the Airport

Based on the results of an interview with the Finance Manager and BMN Mr. Irfan Zidny regarding the role of Komodo airport in supporting the tourism sector, he said that: "The role of Komodo airport is the same as other airports in tourism areas such as Bali and Jogja, but for now Komodo airport has not fully provided special facilities to support tourism. That's all." Komodo Labuan Bajo Airport so far has not prepared special facilities to support tourism. Tourists who come to Labuan Bajo have previously booked hotels and tourist attractions through Tour and Travel personally, so that the available Tourist Information Center section is not used properly by tourists, automatically all accommodations used by tourists are included from the tour and travel and hotels. In accordance with the results of interviews with the Head of Operations Engineering, Security and Emergency Services at UPBU Komodo, so far for transportation and special facilities the airport has collaborated with tour and travel and hotels, so the transportation is directly supported by them. The airport and the Tourism Office have also not provided free transportation facilities for tourists. Before conducting interviews, researchers first made observations, that the means of transportation or tourist accommodation from the airport to tourist attractions had been fully borne by hotels that had been booked directly by tourists.

Many tourists are picked up by car from tour and travel. This car will also take tourists to every tourist destination in Labuan Bajo. Tourists also usually take public transportation such as minibuses, motorcycle taxis, or walk to hotels close to the airport. Supposedly, the airport and the local Tourism Office provide special facilities for tourists, such as shuttle buses, or other free accommodation, to make it easier for tourists to go to tourist attractions and to hotels and to reduce accommodation costs for tourists.

Komodo Airport Strategy in Contributing to Tourism in Labuan Bajo

Komodo Airport carried out a strategy by promoting tourism objects in Labuan Bajo. As conveyed by the Head of Operations Engineering, Security and Emergency Services at UPBU Komodo, Mr. Hilarius Kudas, S.ST, he said: "The Komodo Airport Strategy to Contribute to Tourism, namely Komodo airport promotes tourists but not directly, we are the airport

Komodo only provides promotions in the form of billboards, paintings and posters in the terminal". Promotion carried out by the airport in supporting the tourism sector is in the form of print media or indirect promotion. This promotion was carried out after the airport carried out a collaboration with the Tourism Office. The form of promotion carried out by Komodo Airport is in the form of promotion through the media, such as billboards, television and in the form of posters.

This promotion is mostly done in the form of billboards and paintings, because the main mission of this airport in supporting the tourism sector is to promote tourism to Komodo Island and Padar Island which have become icons in Labuan Bajo. This tourism promotion aims to introduce that Labuan Bajo is an area that has extraordinary tourism potential. According to the Head of Operations Engineering, Security and Emergency Services at UPBU Komodo, the promotion carried out by Komodo Airport is still the same as airports in general, but here we only focus on promoting tourist destinations that have become icons of this island, namely Komodo Island and Padar Island. The airport has carried out an indirect promotion, namely by installing posters and billboards at the arrival terminal, these posters or billboards aim to be the front guard in efforts to promote Labuan Bajo tourism. This billboard is often a spot for taking pictures, indicating that tourists have set foot at the Labuan Bajo tourism gate. Based on the results of interviews with the airport, they carried out a cooperative strategy with various tour and travel and hotels in Labuan Bajo. As conveyed by the Head of Service and Security Section, Mr. Syarifuddin, S.Sos, he said that: "For the airport strategy itself, the airport cooperates between the Travel Agent and the Hotel deck. The form of cooperation carried out by the Airport is regarding deck parking , eee same that the travel agent also cooperates between the deck airlines. Cooperation between Komodo Airport and travel agents is very important to support tourism activities. On the one hand, Komodo Airport is the main gateway for Labuan Bajo tourism and travel agents provide a place for these tourists.

The form of cooperation carried out by the airport and travel agents is the promotion of travel agents and also the cooperation of parking lots, besides that the travel agents also work together with the airlines at the airport. This collaboration cannot be carried out immediately, because the airport has its own regulations in cooperating with Travel Agents and other parties. Basically the airport has given options to the Travel Agent to make tenants at the airport but the Travel Agent has not agreed to this, because the regulations for cooperation with the airport are quite difficult. Cooperation between Travel Agents and airports is in the form of parking permits for cars or buses from Travel Agents who pick up and take tourists to the airport. The form of parking permit cooperation is that the Travel Agent pays a parking fee to the airport every month so that access is free in and out of the airport. Apart from that, another form of cooperation is the promotion of Travel Agents in the form of banners if there is a promo from the Travel Agent.

The travel agent picks up tourists to go to the hotel and then proceed to the tourist destination. Tourists are picked up using a shuttle bus that has been prepared and borne by the travel agent. The shuttle bus that is used is regular where this bus can be ridden by all tourists who use the travel agent and the number of tourists that can be transported is approximately 20 tourists, and some are charter, but the car used if the charter is a type of Inova car. This type of charter is used by certain tourists where they have booked in advance with the travel agent or hotel to charter the car, and usually this charter system is used for tourists who come with family. The packages offered by the Travel Agent for Tourists are usually also given in the form of posters to the airport to promote the Travel Agent. Packages given to tourists include Free Airport Accommodation.

Based on the results of interviews with the Financial Manager and BMN Mr. Irfan Zidny regarding the Komodo Airport Strategy in contributing to the tourism sector in Labuan Bajo, he said that: "Airport strategy for the tourism sector, Miss?, I think the airport is adding schedules or extra flights, because with the addition of the schedule, there will be more tourists coming to Labuan Bajo. In the past, Batik Air only had 2 flight schedules, now it has 4 flights per day as well as other airlines, miss." Komodo Airport in its strategy to support tourism in Labuan Bajo is by adding extra flights from each airline at the airport. Garuda Indonesia, Citilink, Super Air Jet, Air Asia, Lion Air, Batik Air and Wings Air is an airline that has been operating at Komodo airport. There are additional airlines namely Super Air Jet airlines. Previously, Komodo Airport only had 12 flights per day, now it has 17 flights per day. The Government of Labuan Bajo and the airport have directly implemented three aspects of tourism. Three aspects that have been met include:

1. Accessable, the Labuan Bajo government has provided several accesses to make it easier for tourists to go to Labuan Bajo, one of which is Komodo Airport. The Labuan Bajo government is working with several government partners to facilitate tourist access to tourist attractions. These partners are managers of travel agents and airlines. This is evidenced by the extra flight to Labuan Bajo.
2. Amenities (facilities) in this case the Government of Labuan Bajo and the airport in collaboration with travel agents to support tourist facilities. Where the airport provides special parking spaces for travel agents to facilitate tourist mobility, and the government and partners provide other supporting facilities, namely hotels, inns and other public facilities.
3. Attraction, from this aspect the government, especially the Tourism Office, has been preparing several major events throughout the year. Apart from being used to attract tourists, these events are also used to preserve the customs and culture of Labuan Bajo. One of the major events being held is Sail Komodo 2013 and the 42nd ASEAN Summit in 2023.

Obstacles faced in the Development of Tourism Support Facilities and Infrastructure and How to Handle Solutions

The obstacles faced in the development of facilities and infrastructure supporting the tourism sector at Komodo Labuan Bajo Airport, namely the lack of contribution from the Labuan Bajo Government. Based on the results of an interview with the Head of Operations Engineering, Security and Emergency Services Mr. Hiralius Kodas, S.ST regarding the obstacles faced in the Development of Tourism Support Facilities and Infrastructure and How to Handle Solutions, he said that: "For this obstacle, currently the government is not contributing in terms of tourism, for example there are no direct promotional activities provided by the government. Then for the solution, right? The government should pay more attention to direct promotion and tourism support facilities." Based on the results of an interview with the Head of Services and Cooperation Section, Mr. Syarifuddin, S.Sos regarding the obstacles faced in the Development of Tourism Support Facilities and Infrastructure and How to Handle Solutions, he said that: "Constraints, Constraints experienced by the Komodo airport itself, I think it's just a lack of contribution from government, that's it".

The lack of government contribution, in this case the Tourism Office in providing supporting facilities at Komodo Airport, is evidenced by the absence of direct promotional activities carried out by the Government of the Labuan Bajo Tourism Office at the airport. The solution is that the Government of the Labuan Bajo Tourism Service must pay more attention to airports regarding direct promotion and supporting facilities, in order to educate and provide more views of tourists regarding the tourism offered. The way that can be done is to open a stand where the stand offers information and recommendations on tourist attractions

in Labuan Bajo, provides facilities such as booklets, tourist maps in the Komodo Airport information room. Considering that the airport is the gateway for Labuan Bajo tourism, the authors think this is very necessary. Based on the results of an interview with the Finance Manager and BMN Mr. Irfan Zidny regarding the obstacles faced in the Development of Tourism Support Facilities and Infrastructure and How to Handle Solutions, he said that: "For the obstacle miss, currently the airport lacks a budget. Then the solution is that the airport is still trying so that everything goes according to what has been planned, miss. The obstacle faced in supporting the current facilities and infrastructure is the budget. In this case, Komodo Airport has submitted a budget to the government for facilities and infrastructure and a budget for the following year, but for the time being the government is still considering the budget because of the discourse that Komodo Airport will become an international airport. According to the Financial Manager and BMN, the Airport has previously coordinated related to the development of tourism supporting facilities and infrastructure at the airport, but there has been no action from the Government of the Labuan Bajo Tourism Service to contribute to developing supporting facilities at Komodo airport. The solution is for the airport to keep trying to be able to realize what has been planned or proposed by the airport so that the facilities and infrastructure at Komodo Airport are fulfilled.

CONCLUSION

The role of airports in services provided to tourists is sufficient, seen from the running of good and conducive flight activities, but in terms of supporting facilities it is still very inadequate, seen from tourism supporting facilities such as modes of transportation that can be used by tourists are still not available. information room (Travel Information Center) is also not available. There are 3 strategies carried out by airports in supporting tourism, namely tourism promotion, airport cooperation with travel agents, and adding flight schedules (Extra Flight). The obstacles faced by the airport in carrying out the role of the airport in supporting the tourism sector are the lack of contribution from the Labuan Bajo local government in supporting airport activities in supporting the tourism sector in Labuan Bajo especially the Tourism Office, in this case regarding supporting facilities such as tools free transportation for tourists, books, tourist maps to support the service facilities available in the information room. The next obstacle is the lack of budget in supporting facilities and infrastructure.

Based on the review of research results, the authors intend to provide suggestions that can be useful for airports and for further researchers, namely as follows: For companies, tourism support facilities must be fulfilled in accordance with the mission and strategy that has been prepared by the airport. Facilities such as providing a special room for tourists or a Travel Information Center, Photobooth or photo spots for tourists, free wifi, free transportation tools such as shuttle buses, etc. which are free or prices are adjusted to the reach of tourists, to make it easier for tourists to reach tourist attractions in Labuan Bajo. The strategy undertaken to support the tourism sector is already good, but there needs to be additions such as the airport conducting visits to airports that already have good tourism facilities in the tourism sector, such as Aceh's Sultan Iskandar Muda airport which received the "Muslim Tourist Friendly Airport Award" Best of 2016". The purpose of this visitation is to assist the Komodo airport in the process of developing tourism facilities at this airport, and can also apply the strategies carried out by the airports visited. It is imperative that the obstacles that hinder the development of the tourism sector at the airport be resolved immediately, so that the developments that will be carried out related to the tourism sector can proceed as expected and in accordance with the airport's mission to promote Labuan Bajo tourism. For future researchers, this research is

expected to be a tool for future researchers who want to develop the same topic with different problems and add variables that can support the tourism sector.

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